

COMING MAY 1, 2026: NEW ONLINE BILL PAY

As part of our ongoing commitment to resident satisfaction, we are making bill pay even easier with online payment options that fit your needs.



Pay your utility bill anytime, anywhere.

Bill pay just got easier with options to pay your invoices electronically, online, or over the counter. Our new payment options allow you to take control of your payments anytime, anywhere.



Easy

Easily access your account to setup recurring monthly auto payments or pay one time invoices for options that work for you. Need a reminder? We've got you covered with email reminders to keep your payments on-time and ahead of schedule.



CONVENIENT

Pay from the convenience of your home or on-the-go 24/7. Prefer in-person? We've got you covered with our easy-to-use point of sale system at the counter.



SECURE

Rest easy knowing your sensitive data is fully secure with the highest level of data security and integrated fraud prevention capabilities.

Pay Your Way

ECheck / ACH

Make a one-time payment with an electronic check or debit/credit card.

Auto Pay

Setup recurring monthly payments using your credit/debit card or bank account. Or opt to receive text notifications that allow payments right from your mobile phone.

Desktop or Mobile Pay

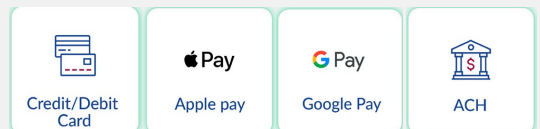
Login to your account from your computer or mobile device for on-the-go payment options.

Pay Over the Phone

Easily make a one-time payment through the Interactive Voice Response (IVR) system for quick, automated service.

Phone Number: (952)-460-5240

Payments Accepted



COMING MAY 1, 2026: New Online Utility Payment System



We're excited to share that the City is transitioning to a new payment provider to better serve our residents!

Beginning May 1, 2026, we will be moving from our current system (PSN) to a new system powered by BS&A. This change will provide an improved, more user-friendly experience when paying your utility bill online.

What you need to know:

- The current PSN payment system will be discontinued on April 30, 2026. No payments will be processed through PSN after this date.
- The new BS&A payment portal will be available on May 1, 2026.
- If you pay online, you will need to create a new account in BS&A starting May 1, 2026.
- If you are enrolled in auto-pay, you will need to re-enter your payment information in BS&A.

What You Need to Do:

1. Visit our payment portal at <https://bsaonline.com/?uid=3116>.
2. Create your new BS&A account and enter payment information, including autopay details.
3. Enjoy convenient options to pay online.

Thank you for your patience as we work to improve our services!

